

# CURRICULUM VITAE

**Gulcin Cribb**

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## I. Personal Details

**Name:** Gulcin Cribb (Ms),  
BA, Grad. Dip. Lib., GCM, AALIA, AFAIM

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**Languages:** English and Turkish - fluent

## II. EDUCATION and training

- **Senior Leadership Program**, Universities Australia, 23-26 September 2007, Mt Eliza Centre for Executive Education, University of Melbourne, Victoria
- **ITIL Foundation Certificate (2007)** (Information Technology Infrastructure Library) EXIN, Australia
- **Graduate Certificate in Management (part MBA) -2002**  
The University of Queensland
- **Graduate Diploma in Library Science (MLS) -1977**  
Queensland University of Technology
- **Bachelor of Arts -1971**  
Istanbul University and Ataturk University, Turkey  
In English language and literature with teaching certificate

- **Various post-graduate studies**

**The University of Queensland -1975, 1978-79, 1983-84**

English literature and Linguistics

**University College, London, UK - 1979**

Research Methods in Library Science

**Hacettepe University, Ankara, Turkey 1980-81**

Research in Library Science towards a Ph.D.

### **III. Experience**

#### **January 2012 – University Librarian, Singapore Management University, Singapore**

Responsible for leadership and strategic management of SMU Libraries (Li Ka Shing Library and the Kwa Geok Choo Law Library – planned opening in early 2017). Main focus areas include:

- Supporting teaching, learning, research and community activities of SMU by planning and implementing innovative solutions
- Seeking, collecting, analysing and using various forms of assessment including customer feedback, input and perceptions for planning and decision making
- Enhancing collaboration between the Library, the Schools, faculty and administrative units as well as the external community for strategic purposes
- Planning a new Law Library, planning and implementing renovations of the existing library, space management
- Staffing, change management, staff development, capacity building
- Technology (ICT and educational technologies) management
- Collection management,
- Enhancing the role of the Library in initiatives such as undergraduate curriculum review and blended learning. Participation in panels on ‘critical thinking’ for new faculty and faculty development
- Open Access and Scholarly Communication

#### **July 2011 – July 2013 Advisor to the President of Ozyegin University, Istanbul, Turkey (honorary role)**

#### **May 2008- June 2011 Director, Libraries, Ozyegin University, Istanbul, Turkey**

- Responsible for leadership and strategic management of the Library Services, teaching and learning support, design of new campus library, copyright, eResearch@ozyegin (University’s open access digital research repository), Help Desk, the University Bookshop, library’s technology projects and Özyeğin University Press.
- Responsible for the library and information and educational technology functions (May 2008 – May 2010).

#### **November 2006 – April 2008 Director, Information Services, Bond University**

- Responsible for leading and managing Bond University’s ICT resources and services, including the Library, IT Services, educational technology, Art Gallery and art collections, archives, copyright, knowledge management, Intranet and all ICT projects.
- As a member of IT Governance Board, lead a number of technology projects, e.g. Learning Management System, CRM, Corporate website, Research Management System, voice communication, printing and copying amongst others
- Space management and planning; Bond University Balnaves Multimedia Learning Centre, Law Library and John and Alison Kearney Main Library are some of the major space projects I instigated, helped with planning and/or implemented.

#### **September – October 2006 – Consultant, Bilkent University, Ankara, Turkey.**

Review of Bilkent University’s library services.

**September 2001 – April 2008 Director, Library Services, Bond University**

- Responsible for leading and managing Bond University Library. Bond University Library provides services, facilities and resources to the staff, students and Alumni of Bond University as well as to the community associated with the University via its two libraries, Main and Law Libraries and its virtual library services.

**May 1995 – September 2001**

**Executive Manager, Physical Sciences and Engineering Library Service, the University of Queensland**

- Responsible for leadership and management of information service delivery for the Physical Sciences and Engineering Library Service and two branch libraries, the Dorothy Hill Physical Sciences and Engineering Library and the Architecture and Music Library.

**November 1986 to November 1995:**

Manager, the University of Queensland Library Multimedia Service

**June 1984 to November 1986**

Readers' Advisor, Undergraduate Library, the University of Queensland Library

**January 1983 to June 1984**

Librarian, Brisbane College of Advanced Education, Carseldine Campus (present Queensland University of Technology, QUT)

**February 1980 to July 1981:**

Lecturer, Hacettepe University, Department of Library Science, Ankara, Turkey

**February 1979 to February 1980**

Library Assistant, University of London, School of Oriental and African Studies Library, London

**June 1977- February 1979**

Reference Librarian, Mount Gravatt College of Advanced Education, Brisbane (present Griffith University campus)

**IV. AWARDS AND RECOGNITION**

- USLA (University Student Life Award), Singapore Management University, 2013 and 2014.
- Best paper award for the paper "Information Skills Training for Engineers" at the 1998 Annual Conference and Exposition of ASEE (American Society for Engineering Education) in Seattle, Washington.
- University of Queensland Faculty of Business, Economics and Law Dean's Honour Roll 2002 for outstanding academic excellence
- University of Queensland Award for the enhancement of student learning 2002, undergraduate site learning program (USLP) – member of the USLP team;

- Vice-Chancellor's Quality Award for the Library Team (2004)
- Nominated for AUQA (Australian Universities Quality Agency) Higher Education Quality award by Bond University Senior Management (2007)
- Listed in "Who's Who of Australian Women - Leadership and Beyond, 2007, 2008, 2009, 2010, 2011, 2012, 2013 and 2014".

## V. PUBLICATIONS AND PRESENTATIONS

Cribb, Gulcin (2015). It takes a Kampong (village) to raise a child: Change as a community affair. Address to Monash University, Kuala Lumpur library staff as part of their Strategic Planning activity. Monash University, KL Campus, October 2015.

Cribb, G., Hanken, T and Gottipati, S. (2015) Evaluating Library Spaces while Developing a 'Culture Of Assessment'. Northumbria International Conference on Performance Measurement in Libraries and Information Services, 20-22 July 2015.  
[http://ink.library.smu.edu.sg/library\\_research/57/](http://ink.library.smu.edu.sg/library_research/57/)

Cribb, G. & Sangaram, D. (2015) Transforming Learning Spaces for New Generation of Learners. CEFPI Singapore Chapter Talk, 5 May 2015, SMU, Singapore.  
[http://ink.library.smu.edu.sg/library\\_research/51/](http://ink.library.smu.edu.sg/library_research/51/)

Cribb, G. & Hanken, T. (2014) Change Leadership in South East Asian Academic Libraries. 6th Rizal Library International Conference, October 23-24, Ateneo de Manila University, Manila.  
[http://ink.library.smu.edu.sg/library\\_research/45](http://ink.library.smu.edu.sg/library_research/45)

Cribb, G. (2014) Buildings and Spaces: Are they Relevant in the Virtual Environment? Presentation at Executive Library Management Programme for Library Association of Singapore, August, NLB, Singapore.  
[http://ink.library.smu.edu.sg/library\\_research/38/](http://ink.library.smu.edu.sg/library_research/38/)

Cribb, G. (2013) Evolution and transformation: spaces, services and staircases. WLIC, 79<sup>th</sup> IFLA General Conference and Assembly. Library Buildings and Equipment Section satellite conference, 15 – 16 August, 2013, Singapore.  
[http://ink.library.smu.edu.sg/library\\_research/23/](http://ink.library.smu.edu.sg/library_research/23/)

Cribb, G & Ishak, Y.W. (2013) Using social media to build an engaged community. WLIC, 79<sup>th</sup> IFLA General Conference and Assembly, 18-22 August 2013, Singapore.  
[http://ink.library.smu.edu.sg/library\\_research/21/](http://ink.library.smu.edu.sg/library_research/21/)

Cribb, G. (2012) Student Learners today: Library engagement and experience, presentation. Library Association of Singapore, Special Interest Group for Training and Instruction Librarians Seminar, 20 July 2012, SMU, Singapore.

Cribb, G. & Holt, I. (2012). *Student Engagement and Library Use: An Examination of Attitudes Towards Use of Libraries and Information amongst Undergraduate Students at a Turkish University Library*. Paper presented at the 33rd Annual IATUL Conference 2012, Singapore.  
[http://ink.library.smu.edu.sg/library\\_research/17/](http://ink.library.smu.edu.sg/library_research/17/)

Schmidt, J. and Cribb, G. (2011). *The Effect of Technologies on Library Design: Building the 21<sup>st</sup> Century Library: Accommodating shifting user expectations*. WLIC, 77<sup>th</sup> IFLA General

Conference and Assembly. Library Buildings and Equipment Section & Information Technology Section, 10 – 11 August, 2011, Atlanta, Georgia.

<http://eresearch.ozyegin.edu.tr/xmlui/handle/10679/160>

Cribb, G. and Schmidt, J. (2011). *Online space displacing physical space in libraries; the impact of online use on the transformation of library design*. 2011 Information Online Conference, Sydney, 1-3 February.

[http://www.information-online.com.au/sb\\_clients/iog/data/content\\_item\\_files/000001/paper\\_2011\\_A12.pdf](http://www.information-online.com.au/sb_clients/iog/data/content_item_files/000001/paper_2011_A12.pdf)

Cribb, G. (2010) *New generation marketing and communication strategies in university libraries*. Annual Turkish University Libraries Conference, 7-9 October 2010, Samsun, Turkey. (in Turkish)

<http://eresearch.ozyegin.edu.tr/xmlui/bitstream/handle/10679/117/UNAKpaperV22.pdf?sequence=1>

Cribb, G. (2009) *Melting pot of library and IT culture in a new Turkish university: a journey towards multi anything*. 30<sup>th</sup> Annual IATUL Conference, Just for you: Quality through innovation, 1-4 June 2009, Katholieke Universiteit, Leuven, Belgium

[http://www.iatul.org/doclibrary/public/Conf\\_Proceedings/2009/Cribb-text.pdf](http://www.iatul.org/doclibrary/public/Conf_Proceedings/2009/Cribb-text.pdf)

Cribb, G. (2009). *ICT governance at universities: are we there yet?* Keynote delivered at the 3rd Istanbul ICT Congress, 29 May 2009, Marmara University, Istanbul. (in Turkish)

<http://www.ozyegin.edu.tr/Files/bh/TR/Universitelerde-Bilisim-YonetisimiGC>

Cribb, G. (2009). *Information Services: information technologies and libraries – new approaches*. 45. Library Week Seminar, 3 April 2009, Özyeğin University, İstanbul (in Turkish)

<http://www.ozyegin.edu.tr/Files/bh/TR/BilgiHizmetleriYeniYaklasimlarGC>

Cribb, G. (2006). *Review of Bilkent University Library: report*. Unpublished consultancy report (confidential), October 2006 Ankara, Turkey.

Cribb, G. (2006) *Human Resource Development: a Strategic Approach*. Access, vol. 20(3), pp. 13-16, July 2006

[http://epublications.bond.edu.au/library\\_pubs/12/](http://epublications.bond.edu.au/library_pubs/12/)

Cribb, G. (2006). Obituary: Marjorie Roe (28 August 1926 – 6 April 2005). *Incite Vol 27* pp.32

[http://epublications.bond.edu.au/library\\_pubs/10/](http://epublications.bond.edu.au/library_pubs/10/)

Cribb, G. (2005). *Human Resource Development: impacting on all four perspectives of the Balanced Scorecard*. Annual IFLA Conference. August 2005, Oslo, Norway.

[http://epublications.bond.edu.au/library\\_pubs/7/](http://epublications.bond.edu.au/library_pubs/7/)

Cribb, G. (2004). *From formal training to workplace learning: Human Resource Development*. QULOC University Librarians' Forum, 25 November 2004, Brisbane

Cribb, G. and Abbott, W. (2004). *The wave of the future: librarians teaching for 21<sup>st</sup> century*. School Library Association of Queensland Conference, June 28- July 1, 2004 Gold Coast, Queensland.

Cribb, G. (2003). *Bond's Scorecard*. QULOC Quality Workshop "Quality as a Way of Life - a Workshop" Brisbane, University of Queensland, October 2003.

Cribb, G. and Hogan, C. (2003). *Balanced Scorecard: linking strategic planning to measurement and communication*. 24th Annual IATUL Conference, June 2-5, 2003. Ankara, Turkey.

<http://www.bond.edu.au/library/staff/iatulpaper.pdf>

Cribb, G. and Schmidt, J. (2001) *The role of the library in a strategic alliance between the University of Queensland and industry*. 9<sup>th</sup> Special, Health and Law Libraries Conference, 26-29 August 2001, Melbourne.

Cribb, G., Taylor, C. and Van Kempen, N. (2001). *From Subject Gateway to Dynamic Web Space: the Evolution of the Australasian Virtual Engineering Library*. In 'Digital dancing; new steps, new partners', Information Online Conference, 16-18 January, 2001, Sydney.

[http://www.csu.edu.au/special/online2001/papers/web\\_lb.htm](http://www.csu.edu.au/special/online2001/papers/web_lb.htm)

Cribb, G. and Turnbull, D. (2000). *Focussing on the customers and graduate outcomes at the University of Queensland Library*. Flexible Learning for a Flexible Society Conference. ASET-HERDSA Conference, University of Southern Queensland, Toowoomba, 2-5 July 2000.

Radcliffe, D, Cribb, G and Hill, C. (2000) Australasian virtual engineering library: collaboration development of global resources. Paper delivered at 'Engineering Education beyond the Millenium' 2000 ASEE Annual Conference, St Louis, Mo. USA, 18-21 June 2000

<http://www.asee.org/conferences/search/20031.pdf>

Hill, C. and Cribb, G. (2000). *Customizing information for engineers*. In 'Proceedings: 3rd UICEE Annual Conference on Engineering Education under the theme: collaboration in engineering education', the University of Tasmania, Hobart, 9-12 February 2000 / edited by Zenon J. Pudlowski. Melbourne: UNESCO International Centre for Engineering Education

Schmidt, J. and Cribb, G. (1999). *Leading life-long learning: the library's role' paper delivered at The Future of Libraries in Human Communication*. 20th IATUL Conference held at the Technical University of Crete at Chania, 17th - 21st May 1999.

<http://educate.lib.chalmers.se/iatul/proceedcontents/cvol9.html>

MacLeod, R and Cribb, G. (1999). Round the World: Australian and South East Asian engineering resources. *Ariadne*, 19, March 1999

<http://www.ariadne.ac.uk/issue19/eevl/>

Cribb, G and MacLeod, R. (1998). Resources for engineering: EEVL's picks, Australia, *Science and Engineering Network News*, 4(8), August 1998, 9-10

Cribb, G (1998). *Information skills training for engineers*. In Engineering education: contributing to US competitiveness. Proceedings of the ASEE Annual Conference, June 28-July 1 1998, Seattle, USA.

<http://www.asee.org/conferences/search/00290.pdf>

Cribb, G. (1997). *Webbook for Engineers: an interactive information skills program*. The University of Queensland, Flexible Learning Initiatives: 4<sup>th</sup> Annual in-house conference on teaching and learning, 24-25 September 1997.



- Cribb, G and Woodall, L. (1997). Webbook for Engineers: an interactive information skills program. *New Review of Information Networking*, 3, 1997.
- Cribb, G. (1997). Multimedia information resources by Paul McNally' book review. *Lasie*, 28(4), December 1997, 69-70.
- Schmidt, J. and Cribb, G. (1996). *New media and new library partnerships down under*. IATUL Conference, University of California, Irvine, June 24-28, 1996.
- Schmidt, J and Cribb, G. (1996). *New roles for university libraries: multimedia remodels libraries down under*. Ed-Media & Ed-Telecom 96 Conference, Association for the Advancement of Computing in Education, Boston, June 17-22, 1996.  
[http://www.library.uq.edu.au/papers/paperarchives/new\\_roles\\_for\\_university\\_libraries.pdf](http://www.library.uq.edu.au/papers/paperarchives/new_roles_for_university_libraries.pdf)
- Cribb, G and Schmidt, J. (1996). Multimedia on the Net, on disk: Are university libraries ready for it?. In C.McBeath and R.Atkinson (eds). *The learning superhighway: New world? New worries? Proceedings of the Third International Interactive Multimedia Symposium*. Perth,1996, pp 80-86.
- Cribb, G and Hughes, M.(1996). Electronic journals exposed: examining the issues from a user perspective. *'The future of serials? Issues in supply, management and use'* Seminar. Brisbane, State Library of Queensland, 1996.
- Cribb, G and Peak, J. (eds) (1995). Multimedia from disk...to Internet...what next?. *AV Update* No 22 1995 (the whole issue).
- Cribb, G. (1995). *Integrating multimedia into libraries: management and access issues*. In Proceedings of the 2nd National Preservation Office Conference: Multimedia Preservation - Capturing the Rainbow, Brisbane, November 1995.  
<http://www.nla.gov.au/3/npo/conf/npo95gc.html>
- Cribb, G. Holzl, A. et al. (1994). *Use of Information Technology (IT) for Teaching and Learning at the University of Queensland: final report*. Commissioned project report.
- Cribb, G. (1994). *Use of Information Technology for Teaching and Learning at the University of Queensland*. Proceedings of the AITEA Conference, Adelaide, 1994.
- Cribb, G. (ed) (1994). AV Retrospective. *AV Update* No.20 1994 (whole issue)
- Cribb, G. (1994). Experience the past, invest in the future. *AV Update* No.20 1994 pp1-3.
- Cribb, G (1991). Central Video Replay System (CVRS) at the University of Queensland. *The Electronic Library*. V. 9 (6), pp333-34.
- Cribb, G and Russell, A. (eds), (1994). Interactive Multimedia Issues. *AV Update no.21* 1994 (whole issue).
- Cribb, G. (1991). Off-air broadcasts..... *AV Update no.14* , pp.8-9.
- Cribb, G. (1990). Off-air recording and copyright. *AV Update no.12* Sep. pp 8-10.

- Cribb, G. (1990). Video Replay System at the University of Queensland. *AV Update no.11* May. pp 8-9.
- Cribb, G. (1990). La Vilette. *AV Update no.11*. May. pp 2-3.
- Cribb, G. (1987). Organisation of AV Collections: a case study. *AV Update no.6* Sep. pp 17-18.
- Cribb, G. (1981). Importance of user education for libraries. *Turkish Library Association Bulletin*. V. 30(3). (in Turkish).
- Cribb, G. (1981). User education at an Australian College of Advanced Education Library' *Turkish Library Association Bulletin*. V 30 (1). (in Turkish).
- Cribb, G. (1982). User education in a developing country: Turkey. In *Second International Conference on User Education*. Edited by P Fox. Loughborough University of Technology. pp108-113.
- Cribb, G. (1980). Libraries and marketing. *Turkish Library Association Bulletin*, V.29(3). (in Turkish).

## **VI. Membership**

AUNILIO (ASEAN University Libraries Network) 2012-  
 Australian Library and Information Association (AALIA) 1983-  
 Australian Institute of Management (AFAIM) (Associate Fellow) (2001-2013)  
 Australasian Interactive Multimedia Industry Association (AIMIA) (1996-2001)  
 Australian Federation of University Women (AFUW)  
 CAUL (Council of Australian University Librarians) 2001- 2008  
 CCL (Council of Chief Librarians), Singapore 2012-  
 CEIRC (CAUL Electronic Information Resources Committee), Vice-chair 2001-2008  
 ANKOS (Turkish Library Consortium) 2008-2011  
 AKIG (Academic Libraries Istanbul Initiative) 2008-2012  
 Communia- the European Thematic Network on Digital Public Domain 2008-2011  
 National Accreditation Authority for Translators and Interpreters (NAATI) 1984-  
 AUSIT 2000-  
 Library Association of Singapore 2012-  
 Turkish Librarians' Association (member of the Executive Council, responsible for external relationships) 2010 -  
 UNAK (Turkish University and Research Libraries Association) 2008-2012  
 IATUL (International Association of Scientific and Technological University Libraries)  
 IFLA (International Federation of Library Associations and Institutions), Academic and Research Libraries Standing Committee member (2013- )  
 LIBER 2008-2011  
 SJLIM (Singapore Journal of Library and Information Management) Editorial Board 2012-

## **VII. Professional Activities and grants**

### **Professional Activities**

- Member of the Programme Committee for the " International Symposium on Information Management in a Changing World," (review of papers), 2012, 2013, 2014, 2015

- Member of the Standing and Programme Review Committees for the ECIL (European Conference on Information Literacy) (review of papers), 2012, 2013, 2014
- Gave a lecture on “Discovery” to Master of Information Studies students at NTU, Feb. 2012.
- Prepared a bid for IFLA 2014 World Congress to be held in Istanbul on behalf of the Turkish Librarians’ Association
- External member of Review Panel for Promotions, Purdue University, 2011.
- Organised a seminar on “ Measuring Knowledge: Knowledge Production and Impact Meters, Bibliometric Methods” on November 24, 2010 as part of Research@Ozyegin seminar series  
<http://www.ozyegin.edu.tr/Events/Bilgi-yi-Olcme-k-Bilgi-Uretim-inin-ve-Etkisinin-Say?lang=en-US>
- Delivered a lecture ‘21<sup>st</sup> century skills for librarians and information professionals and career planning’ to Hacettepe University Information and Documentation Department students and academics, Ankara, Turkey, 10 November 2010.  
<http://eresearch.ozyegin.edu.tr/xmlui/handle/10679/125>
- Chaired “Digital Libraries and Web 2.0” panel at the 2. International Information Management in a Changing World Conference, Hacettepe University, Ankara, Turkey 23-24 September 2010.
- Queensland University Librarians Office of Cooperation (QULOC) Staffing Issues Working Party, mentor (2006-2008)
- QULOC Quality Issues Working Party, mentor (2004-2006)
- Member of ALIA 2004 Biennial Conference Organising Committee and Chair of the ALIA Conference 2004 Publicity Committee, held in September 2004 at the Gold Coast
- Chaired a keynote session at the ALIA 2004 Conference
- Member, CEIRC (CAUL (Council of Australian University Librarians) Electronic Information Resources Committee) as CAUL representative 2004-2006
- Member of CAUL Best Practice Working Group
- Reviewer of conference papers for the VALA Conference 2004
- Member of a panel to assess eligibility of applicants for admission to ALIA as professional members (2000)
- Information literacy and support from the Cybrary. Presentation at the Effective Teaching and Learning Conference at the University of Queensland, 9 November 2000.
- AVEL. Presentation at Gateways, portals and pathways seminar organised by the University, College and Research Libraries Section of ALIA, Qld. 9 August 2000.
- Knowledge Management at the University of Queensland. Presentation to Thiess staff on 3 August 2000 at their Knowledge Management Workshop.
- Member of program planning committee for the IATUL Conference held at QUT, Brisbane, Australia, July 2000.
- Chaired numerous sessions and panels at various conferences and seminars, such as PUBRAISS Conference, November 1997, Brisbane.
- Gave numerous presentations at ALIA meetings.
- Made presentations to members of the Queensland Branch of IeAust (Institution of Engineers, Australia) on the use of Internet for engineers.
- Made presentations to members of the EGA (Engineering Graduates Association) of the University of Queensland on information, Internet and engineers.
- Guest lecturer at QUT’s School of Library and Information Science, 1990-95. (lectured on non-book materials and collection development)

- ACLIS, Audiovisual Subcommittee. Convenor, Secretary, Treasurer at various times from 1984 to 1995.

#### **Competitive Grant Funding**

- DETYA Research Infrastructure and Equipment Fund. AVEL: Australian Virtual Engineering Library, 1998. (\$101,554)
- Action Learning grant to investigate use of information technology in teaching and learning, 1993. (\$25,000)
- Quality funds to set up The University of Queensland's first Multi-media Laboratory, 1993-94 (\$360,000).
- Quality funds to coordinate academic staff development program in the use of multi-media, 1995. (\$80,000).

#### **Completed the following professional development programs:**

- **Senior Leadership Program**, Universities Australia, 23-26 September 2007, Mt Eliza Centre for Executive Education, Victoria
- AVCC (Australian Vice-Chancellors Committee) **Leadership Training Program for Head, Deans and Senior Administration Officers** (a one week residential program, June 2000, Mona Vale, Sydney)
- "Authority, organisational learning and innovation for the public sector" AIM Senior Executive Seminar by Herman 'Dutch' Leonard, Brisbane 2003
- University of Queensland, Action Learning Programme as a mentor for a group looking at the use of **Criterion Referenced Assessment** (1996)
- University of Queensland, Action Learning Programme as participant and project leader for the project "**Use of IT in teaching and learning at the University of Queensland**" (1993/94)
- AIMA (Australasian Information Management Association) Leadership Institute, 1994
- AIMA 200 (Advanced Management Institute), 1992
- AIMA 100 (Basic Management Institute), 1990

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