



Digital Innovation Manager

The SMU Libraries invites dynamic, innovative and service-oriented individuals to apply for the position of Digital Innovation Manager. The primary responsibility of this position is to develop and enhance library services using innovative digital solutions. This position holder is expected to work with colleagues within and outside the Library to conceptualize and design digital solutions to enhance user experience.

Responsibilities

- Develop and implement effective solutions to support teaching, learning and research initiatives, leveraging on existing and new technologies, such as wearables, analytics, smart devices, mobile, cloud and social media and so on.
- Proactively monitor, research, recommend and implement technologically innovative solutions to enhance user experience.
- Plan, evaluate and assess technology products and services to ensure the library provides the best possible user experience.
- Work collaboratively with staff, faculty, students and other offices and centers within SMU in the identification and development of appropriate innovative solutions
- Lead technology-related teams and/or actively participate as a library representative on campus committees and teams when required.

Requirements

- Bachelor's degree in computer science or equivalent and minimum of three-year experience in application development of user-centric services
- High level understanding of emerging web technologies and user experience
- Strong problem-solving skills, ability to design and implement effective, appropriate solutions.
- Strong technical skills in web application, web services development, and HTML/XML/XSLT, CSS, and JavaScript required.
- Knowledge and experience with AngularJS and Angular2 will be advantageous.
- Understanding of version control systems like GitHub will be advantageous.
- Understanding of Azure cloud computing platform will be advantageous.
- Good communication and inter-personal skills, including ability to develop and maintain collaborative relations with various stakeholders
- Ability to think critically, with strong interest in innovation, user experience and customer service.

More details on the position is available at

[https://library.smu.edu.sg/sites/library.smu.edu.sg/files/library/pdf/CareerAd/Digital Innovation Manager JD Aug 2018.pdf](https://library.smu.edu.sg/sites/library.smu.edu.sg/files/library/pdf/CareerAd/Digital%20Innovation%20Manager%20JD%20Aug%202018.pdf)

How to Apply

Interested applicants, please email your resume with a covering letter to libjob@smu.edu.sg. The covering letter must state the applicants' responses to the selection criteria. Only short-listed candidates will be contacted.